



CARGO TRACKING & ESCORT SERVICES



Cargo Tracking and Escort that Deliver Success

I Spy Africa banks on dedicated technology, uncompromised client service and extensive network

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Established in 2013, I Spy Africa Ltd is emerging as East Africa's leading one-stop solution provider in cargo tracking and escort.

With a staffing of 150, the Mombasa-based company with branch offices in Nairobi, Eldoret, Malaba and Busia employs the most advanced technology for real-time tracking.

I Spy operations are mostly but not limited to Kenya, Uganda, Rwanda, Burundi, Congo and South Sudan.

Satellite communications that provide in-transit visibility and real time asset management provide greater accuracy in location and movement tracking.

Enhancing this is the mobile asset software tracking experience that allows managing director Zahir Kara to monitor movement of trucks all over East and Central Africa.

"This truck here is in Nairobi. You can see the front view, back view and also listen to their voices. I am sitting here in Mombasa and I can monitor all the movements," he said.

This and more is employed when escorting out-of-gauge cargo (OOG).

Escorting abnormal and sensitive cargo says, Mr

Kara, calls for a lot of/innumerable legal and safety requirements.

The control room is manned on a 24-hour basis and monitoring of all trucks and vehicles is live.

"Each vehicle has four cameras. When escorting and responding to any eventuality of the cargo, we have a lead car in front," said Danson Mwanyumba of the company's technical support. "We capture all the movement. The recordings are downloaded and stored as evidence."

"Before we escort out-of-gauge cargo, all our people are trained to handle and move the cargo on the highway. We also work hand in hand with the police stations along the routes," said Mr Kara.

The escort teams travel in advance, with the required signals which include strobe lights warning other road users of an approaching abnormal load.

They also cordon off parking areas to provide secure and safe parking spots for all stops to ensure the cargo is secured.

Convoy rules, firefighting, first aid skills, and fatigue management are reinforced. With each load, the drivers undergo refresher courses. They are also trained in specific projects such as oil and gas escort on safety measures.

More than 24 response vehicles equipped with VHF and HF radio frequency, mobile and satellite phones man the route from Mombasa to final destination.

"The journey management plan requires the drivers to stop, if they don't, we automatically receive an alarm prompting our controllers to respond. We also carry out alcohol breath testers in the morning before our drivers undertake escorts and are repeatedly randomly by our highway inspectors," said the MD.

I Spy Africa Limited is one of the leading Kenya Revenue Authority (KRA) approved licensed ECTS vendor. Transit cargo is tagged with the electronic seals that are monitored all the way from Mombasa to final destination.

"In case the KRA seal is tampered with, it will change its status to an alert, we then click and access to see the location. Satellite shows the exact location of the shipment. Response teams are dispatched to secure it if it happens along the road" added Mr Mwanyumba.

The company invests heavily in the modern shipment tracking technology with most of applications suiting specific needs of each client.

I Spy Africa Limited also has in its fleet a

50 MT Sany Crane manned by top talent and can reach any accident scene. The company has acquired two new state-of-the-art tow trucks used in recovery of heavy commercial vehicle of up to 35 MT weight.

Its two car carriers transport vehicles within East Africa.

In 2015 and 2016, I Spy Africa bagged the Kenya National Chamber of Commerce and Industry best use of technology award. Another award in 2016 was the National Road Safety Agency trophy for fleet management.

"It is about service. A client with one truck will be looked after the same way as another with 100 trucks. The service is equal," Mr Kara said.

Mr Kara says the company thrives on satisfied employees. "We work as one strong team of staff. That has enhanced teamwork. The company prides itself in performing high profile projects such as the escort services in the Lake Turkana Wind Power project where we escorted 365 wind turbines with no incidents and completed ahead of schedule.

Others include escorts of out of gauge cargo, fuel, food products, explosives and broilers.



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